

SNAP-NC

PRE SURGICAL INSTRUCTIONS:

Before your pet has surgery, please follow these instructions carefully:

- 1.** Your pet should not have ANY food or treats after midnight on the night before surgery. However, pets should always have access to water. Water is absorbed from the GI tract very quickly and we do not worry about it “lying” on the stomach.
- 2.** Please be on time for check-in at the designated location. Check in will be 8:30 or 9:00 am depending upon the location. All dogs must be on a leash, and all cats must be in a carrier. Separate carriers are recommended for multiple cats. Feral (wild) cats must be in a trap. A feral cat is one that you cannot hold comfortably in your lap at home.
- 3.** Payment is due at drop-off. We accept cash, Visa, Mastercard, American Express and Discover.
- 4.** If your pet is current on vaccines, you must bring written proof from your veterinarian. Otherwise, we are required by law to re-vaccinate. A Rabies tag is not adequate proof of a rabies vaccine – you must bring the certificate of vaccination.
- 5.** When you drop off your pet, we will notify you of the pick-up time. This will vary depending on the number of appointments that day. It will generally be between 2 and 5 pm.
- 6.** If you are unable to keep your scheduled appointment, please give us 3 business days notice. This will allow us to give your slot to another pet on the waiting list. Failure to provide proper notice will mean that you will not be given another appointment. You may be allowed to come on a standby basis only in the future.
- 7.** Be prompt for pick-up. You will be given written instructions on how to care for your pet in the days following surgery. The doctor will go over this with you verbally at the time of discharge. You will also receive an emergency telephone number to call in the event of a true surgical emergency. For all general questions, please call the SNAP-NC office.
- 8.** If you are picking up a dog, be prepared to have your dog ride home in the car or cab of the truck with you. All animals will still be under the effects of anesthesia. We will not permit any dog to ride in the bed of a pick-up truck, or in a dog box or crate. It is too scary for them at this time, and often, the temperatures are not appropriate. This same rule will apply to cats in carriers.

Thank you in advance for your cooperation!